



## Integration-promoting social services

Integration-promoting social services are intended for persons from 18 to 64 years of age who receive international protection and are in need of social services. The services are intended for immigrants whose home municipality is in South Karelia and who have lived in Finland for less than three years and need assistance in the initial phase of the integration process. We also provide services for victims of human trafficking whose home municipality is in South Karelia.

We support people in a new phase of life and help them move forward. We also help them find the services they need. If necessary, we cooperate with other service providers.

### Integration-promoting social services and guidance can include the following:

- assessment of the need for services in accordance with the Social Welfare Act
- systematic social services and guidance
- guidance and counselling related to services and benefits
- supplementary and preventive income support
- support in crisis situations

#### Contact details

Social Worker Tuija Isaksson, tel. [040 630 5704](tel:0406305704)

Social Worker Sanna Koivunen, tel. [040 198 8896](tel:0401988896)

Social Advisor Sari Pekkinen, tel. [040 746 9870](tel:0407469870)

Social Advisor Annukka Turkia, tel. [040 359 3337](tel:0403593337)

Social Advisor Elina Wahlsten, tel. [040 146 3367](tel:0401463367)

Service Secretary Anne Snellman, tel. [0400 285 970](tel:0400285970)

The integration-promoting social services are part of adult social work – you can also contact the adult social services **tel. 05 352 2370 Mon – Fri 9:00 – 15:00.**

Guidance without an appointment and service coordination:

### **Lappeenranta**

#### Adult Centre

Valtakatu 51 (3rd floor), 53100 Lappeenranta

Mon - Fri 13:00 - 16:00

### **Imatra**

#### Iso apu Service Centre

Esterinkatu 10, 55100 Imatra

Mon - Fri 9:00 - 12:00

The Adult Centre has a customer terminal for printing bank statements and for using public online services. The terminal and the printer can be used free of charge.

The social advisor will assess your situation and help you with the issues you have.

The social advisor will provide you with information, assistance and guidance as well as practical advice in matters related to social welfare and the service and benefit system.

South Karelia Immigrant Services are in charge of initial assessments and integration plans for immigrants as well as for tasks related to the municipal reception of refugees. We provide immigrants with guidance and counselling in several different languages.